

Addovation ✓

MANAGED SERVICES FOR IFS SOFTWARE

Introduction

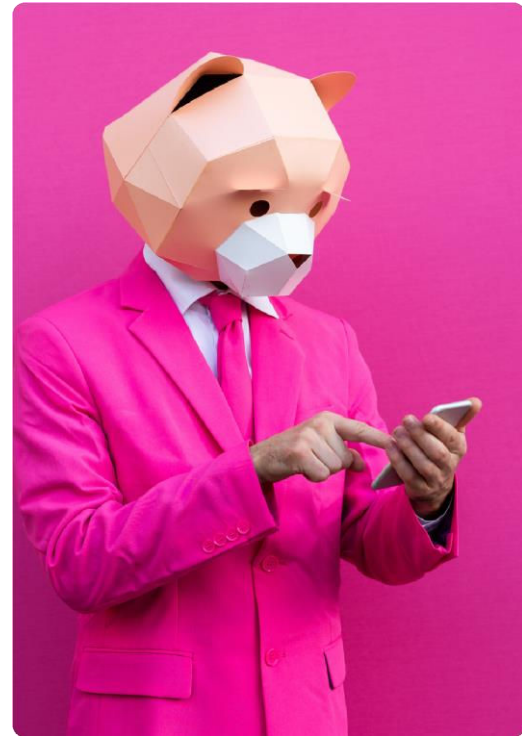
Addovation Managed Cloud



Overview

Addovation Managed Cloud is a great alternative for customers to host their instance(s) of IFS software – both IFS Applications and IFS Cloud.

Addovation uses a public cloud deployment model based on Microsoft Azure (or optionally Oracle Cloud Infrastructure) and combines this with best in class operations and support.



Cloud computing

Cloud computing refers to using a common and shared pool of computing resources as a service. There are several benefits of using the public cloud for this purpose, but to mention a few:

- ✓ Simplicity
- ✓ Scaling
- ✓ Easier life cycle management
- ✓ Pay according to usage

Addovation Managed Cloud includes the resources necessary to install and support IFS, including the servers, storage, operating systems, database and middleware management. On top of these platform services, each customer's unique copy of application software is installed and accessed remotely by the customer through secure network connections by using HTTPS as default. We also have the option to setup site-site VPN or a MPLS connection.





Single tenant model

Addovation Managed Cloud is built on a single tenant model, which secures and enables each of our customers to have their own isolated instance and database. That means that all the underlying services is configured in its own cloud subscription.

This approach keeps your data separated and secure from other customers' instances and allows you to control how the applications are used. Unique application configurations, customizations, and integration to internal and external systems are fully supported. It also puts you in better control when changes or upgrades are deployed, allowing you to perform testing or training ahead of such changes. Our operations will make sure your update cadence is following the life cycle according to IFS supported versions.



Operations

Addovation Managed Cloud combines cloud computing with Managed Services, which provides monitoring and operational support for both your instance(s) of IFS software and the technical infrastructure supporting it. The components are monitored 24/7/365 and by using robust automation tools together with qualified staff, we can address problems proactively and swiftly respond to emergencies.

110+

IFS consultants

1 500+

combined years of IFS
experience

24x7x365

operations



Security by design

The security landscape is constantly evolving, and we follow the latest recommendations for keeping a high level of security for your IFS instance. Network rules, access methods, encryption and authentication are one of many areas where we design our solution with security in mind, but our choice of public cloud platform has several security and compliance protections that ensures your data will stay safe.

Single tenant

Separated and isolated
instance

Encryption

Encrypt your data
(Depending on version and
license)

Location

We choose the region and
data center closest to you



Onboarding

Even if you already running IFS Applications or IFS Cloud, or assessing IFS as your new ERP solution, let us analyze and deploy your instance together with our Managed Services for a worry-free and reliable experience

For more information, please contact Jens-Magnus:



Jens-Magnus Andersson

Sales Director, Sweden

jens-magnus.andersson@addovation.com

